

ReviewRight

The First Choice and Best Choice for **Document Review Services**

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ReviewRight is a specialized set of document review services from HaystackID designed to help law firms and legal departments quickly and accurately learn from their data to make the right decisions for positive and quality investigation and litigation outcomes. These specialized services address essential eDiscovery needs for complex, data-intensive reviews with:

ReviewRight Match

ReviewRight Host

ReviewRight Translate

ReviewRight Automate

ReviewRight Manage

ReviewRight Virtual

Powerful enough to be used individually and unmatched in capability when integrated, learn more about HaystackID's ReviewRight services and why they are viewed as the first choice and best choice for document review services by the world's leading corporations and law firms at HaystackID.com.

ReviewRight Manage

A complete managed review service with comprehensive metrics reporting and expert consulting teams, one of the key elements available to all ReviewRight customers is access to a formalized group of attorneys, each with more than 10 years of eDiscovery experience, that can assist counsel and clients with the early stages of litigation through final document production and analysis. These experts provide guidance and recommendations to devise document review strategies that limit review set populations, to select review technologies, to craft customized workflows that increase review speed and accuracy, and to develop searches to target key documents to enable counsel to tailor legal strategies to case facts. Simply stated, ReviewRight experts enable counsel and clients to benefit from the knowledge gained from millions of review documents to decrease costs and increase accuracy. This allows counsel to spend their time focusing on just the most important documents.

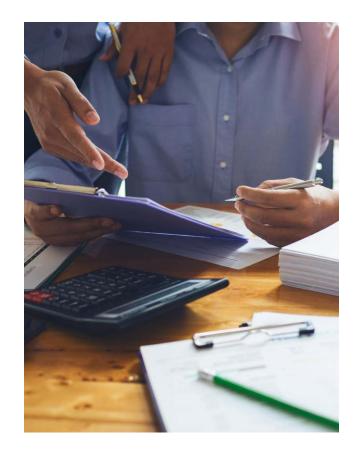
Sample Data Reduction Techniques, Analyses, Workflows, QA and QC

Data Reduction Tactics, Techniques and Procedures

As part of our ReviewRight Manage offerings, our team of eDiscovery attorney experts delivers full data reduction consulting designed to appropriately reduce the size of review data sets prior to technology-assisted and manual document review. These services consist of six key offerings.

Search Term Testing and Analysis

Search terms are still the predominant way documents are brought into review set populations. However, taking a little bit of time to analyze the results prior to agreeing on the final terms with opposing counsel can have a dramatic effect on the number of documents that require review. We'll assist you with identifying the weakest terms and then help to modify them or recommend alternatives. We'll do this through analyzing search term reports, research wildcard dictionaries, locate false name hits, and even set up statically valid samples to arm you with data to make your proportionality arguments.



Custom De-duping

Due to processing differences, duplicate emails are sometimes assigned different hash values even though they are the exact same documents. When a review set is tentatively finalized, we'll locate non-attachment emails sent at the exact same date and time, down to the second, sent by the same people to the same recipients (to/cc/bcc), with the same subject lines, with the same number of attachments & with attachments that have the same MD5 hash codes. Once identified, the principal copy will enter the review stream, but all duplicate copies (and their attachments, if any) will be suppressed. We've run reviews where greater than 40% of documents were suppressed from the review population using custom de-duping.

Analytics/Threading

Using analytics to design review workflows and QC is key to ensuring coding consistency and accuracy. In addition, if the ESI order allows, email threading can be used to identify non-inclusive emails (and their attachments) and then suppress them from review. These non-inclusive emails are emails whose entire content is contained within inclusive emails, which are part of the review population. Using this technique alone can reduce review set populations by 10-20%.



Identifying Per Se Non-responsive Documents

Even after search terms have been analyzed and narrowed, there are always a certain percentage of documents that enter the review set that are per se non-responsive. These documents can be identified based on certain document attributes including email domains, distribution lists, communications emanating from one-way addresses (i.e. those that send emails but never receive them), file names, concepts, clusters, document categories and subject lines. We'll analyze these and make recommendations to eliminate documents from the review population. This technique typically removes 10% cent of documents from review sets.

Single Instance Review of Search Term Hits

Typically, only 50% of documents within review sets have search term hits, with the remaining documents reviewed due to family members having search term hits. We've developed review workflows where only those search terms hits enter the initial review set population. In those cases, we de-dupe all documents with search term hits (if the review set has been globally de-duped, only duplicate attachments will be suppressed) and review them only one time (i.e. a single instance). If non-responsive (with no responsive family members), no further review will be needed on them or their MD5 duplicates. If responsive, fully code their family members, if any. Propagate responsiveness coding to MD5 dupes (and fully code their family members, if any). Using this technique can reduce documents sets by up to 35-40%.

Review Protocols

Drafting review protocols that are void of ambiguity and vagueness, and contain clear bright lines for the review team is essential to a successful document review project. Our ReviewRight Manage attorneys, who have experience drafting scores of protocols, will assist you in the process prior to the commencement of the review. They'll help you craft one or review your draft version. They'll help spot weaknesses, parts that need further clarification, advise on coding fields, choices, layouts and views, and draft event handlers (i.e. forced coding rules) to make QC easier.



Learn More. Today.



About HaystackID

HaystackID is a specialized eDiscovery services firm that helps corporations and law firms find, listen, and learn from data when they face complex, data-intensive investigations and litigation. With an earned reputation for mobilizing industry-leading computer forensics, eDiscovery, and attorney document review experts, HaystackID's Forensics First, Early Case Insight, and ReviewRight services accelerate and deliver quality outcomes at a fair and predictable price.

Find Data with Forensics First[™] Services

Learn from Data with ReviewRight® Services

Serving more than 500 of the world's leading corporations and law firms from North American and European locations, HaystackID's combination of expertise and executional excellence coupled with a culture of white glove customer service make it the alternative legal services provider that is big enough to matter but small enough to care.

