HaystackID®: A Snapshot Overview

Worldwide Reach. Local Expert Touch.

HAYSTACK®

Company Overview

HaystackID® is a specialized eDiscovery services firm that supports law firms and corporate legal departments and has increased its offerings and expanded with five acquisitions since 2018. Its core offerings now include Global Advisory, Discovery Intelligence, HaystackID Core, and artificial intelligence-enhanced Global Managed Review services powered by ReviewRight®. The company has achieved ISO 27001 compliance and completed a SOC 2 Type 2 audit for all five trust principles for the second year in a row. HaystackID implements innovative cyber discovery services, enterprise solutions, and legal discovery offerings to leading companies across North America and Europe, all while providing best-in-class customer service and prioritizing security, privacy, and integrity.

Matter Expertise and Vertical Industry Experience

HaystackID provides clients with [expertise and experience](#) in key matter types across multiple industries. Examples of matter expertise and industry experience include:

Matter Types

Civil Litigation

[Data Breach and Incident Response](#)

Global Antitrust Litigation

[HSR Act Second Requests](#)

Patent/Intellectual Property Litigation

Securities Litigation

Class Action

DOJ/FTC/SEC Investigations

Healthcare

Intellectual Property Theft

Product Liability

Wrongful Termination/ Discrimination

Vertical Industries

Construction

Financial

Healthcare

Manufacturing

Technology

Transportation

Energy

Government

Insurance

Retail

Telecommunications

Utilities

HaystackID Service and Advisory Portfolio

HaystackID serves clients by delivering customized Global Advisory, Discovery Intelligence, HaystackID Core, Managed Review, and Legal Discovery services.

HaystackID Global Advisory features specialized industry experts and teams organized into practices and optimized to help you purposely plan, assess, report, and manage complex and critical tasks, projects, and programs. Global Advisory supports business-critical and risk-significant requirements and opportunities by providing dedicated practices in cyber discovery and incident response, privacy and compliance, information governance (enterprise risk management), and enterprise-managed solutions.

| Cyber Discovery and Incident Response	Privacy and Compliance	Information Governance	Enterprise Managed Solutions

HaystackID Discovery Intelligence transforms how cybersecurity, information governance, and eDiscovery professionals consider the practice and process of discovering electronically stored information. By synergistically harnessing the potential of artificial intelligence, the precision of data science, the power of machine learning, and the practicality of expertly trained and managed reviewers, to deliver insight and intelligence in support of cybersecurity, information governance, and legal discovery audits, investigations, and litigation.
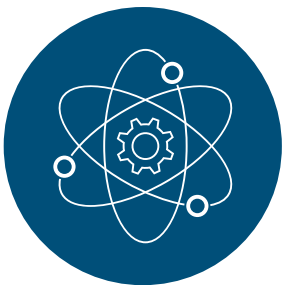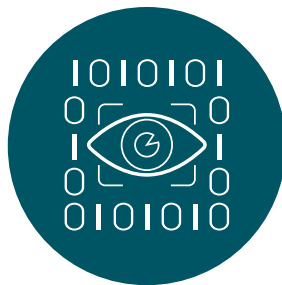
Potential	Precision	Power	Practicality

HaystackID Core, a discovery management platform for discovery intelligence, is a robust suite of software, platform, and infrastructure services combining HaystackID Discovery Intelligence with best-of-breed technology, security, and privacy platforms, processes, and protocols to deliver complete eDiscovery capabilities without upfront or additional investments in hardware, software, and support personnel.

HaystackID Core Standard
(SaaS, PaaS)
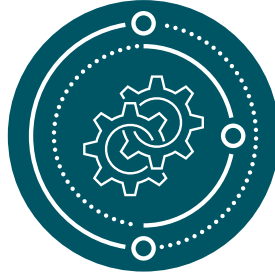
HaystackID Core Plus
(PaaS, IaaS)

HaystackID Managed Core
(Tasks, Projects, Programs)

HaystackID Global Managed Review services powered by ReviewRight® offer the most comprehensive solutions for selecting, staffing, and supporting complex, high-velocity legal document reviews. ReviewRight is the company's proprietary AI-enabled technology for analyzing, matching, managing, and supporting clients and reviewers during data and legal discovery document reviews, regardless of the time, language, or location.
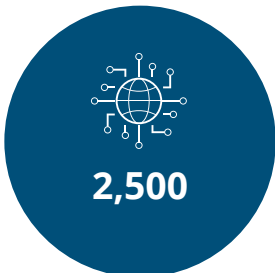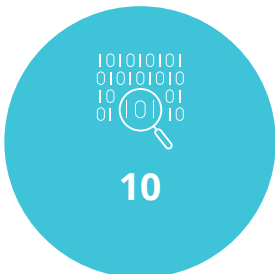
2,500

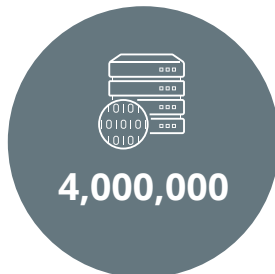Over 2,500 completed global review matters.

25,000
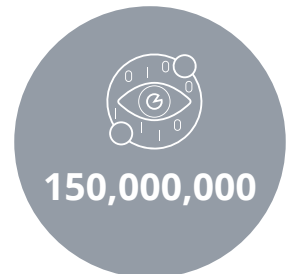
Network of 25,000+ global attorneys.

107
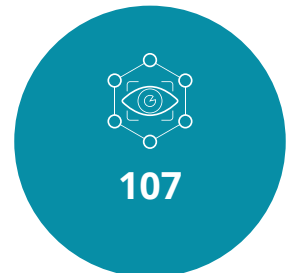
Experience in 107 practice areas/industries.

10

10 Global Managed Review ReviewRight Services.

4,000,000

4,000,000+ review hours managed by HaystackID.

150,000,000

150,000,000+ documents coded by HaystackID.

HaystackID Discovery Services

HaystackID Discovery Services include cyber discovery, legal discovery, and enterprise solutions. Key cyber discovery services include post data breach discovery and review, data mapping, data privacy management, and data mining and remediation. Key legal discovery services range from computer forensic collections and analysis to mobile remote collections and from ESI processing and hosting to secure remote reviews.

Cyber Discovery Services

Data Breach Incident Response

Post Data Breach Discovery and Review

Information Governance Data Mapping

Data Privacy Management

Data Mining and Remediation
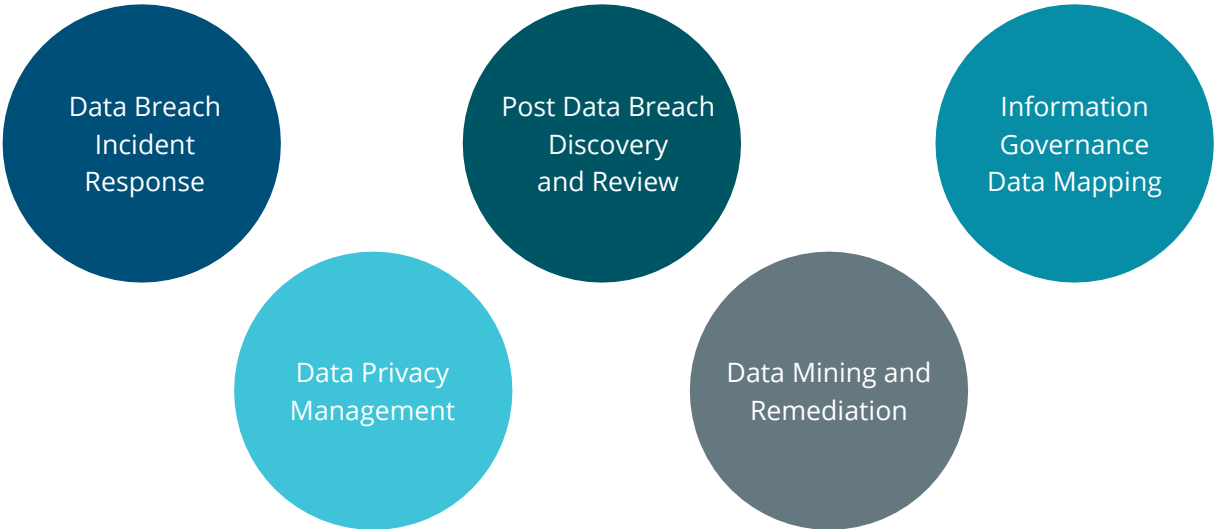
HaystackID Legal Discovery services support clients through the customized application of Forensics First, Early Case Insight, and ReviewRight Services. Key Legal Discovery services include:
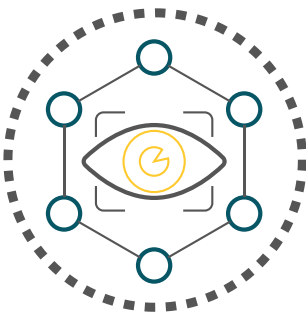
Forensics First Services

1. Computer Forensic Collections and Analysis
2. Computer Forensic Expert Witness Testimony
3. ESI Identification, Collection, and Preservation
4. Mobile Elite Discovery and Analysis Lab (MEDAL)
5. Departing Employee/Employer Protection Program

Early Case Insight Services

1. ESI Ingestion and Processing
2. ESI Assessment and Analytics
3. ESI Hosting
4. Managed Services
5. Legal Discovery Consulting and Management

ReviewRight Services

1. ReviewRight Staff™ (Global Document Review Marketplace)
2. ReviewRight Virtual® (Secure Remote Review)
3. ReviewRight Match AI™ (Reviewer Ranking and Selection)
4. ReviewRight Protect™ (Data Breach Discovery, PII, PHI and Disclosure Review Services)
5. ReviewRight Translate® (Foreign Language Review)
6. ReviewRight Manage® (Managed Review)
7. ReviewRight Host® (Review Hosting)
8. ReviewRight Automate® (Technology-Enhanced Review)
9. ReviewRight Secure Code Review (Virtual Source Code Review)
10. ReviewRight Off-Shore Review (Off-Shore Review and Security)

Offices: Worldwide Reach. Local Expert Touch.

With its worldwide reach and local expert touch, HaystackID provides clients with the scale, control, reach, and security necessary to support global operations with an unlimited virtual secure reach backed by offices, data centers, review centers, and teams* deployed internationally.

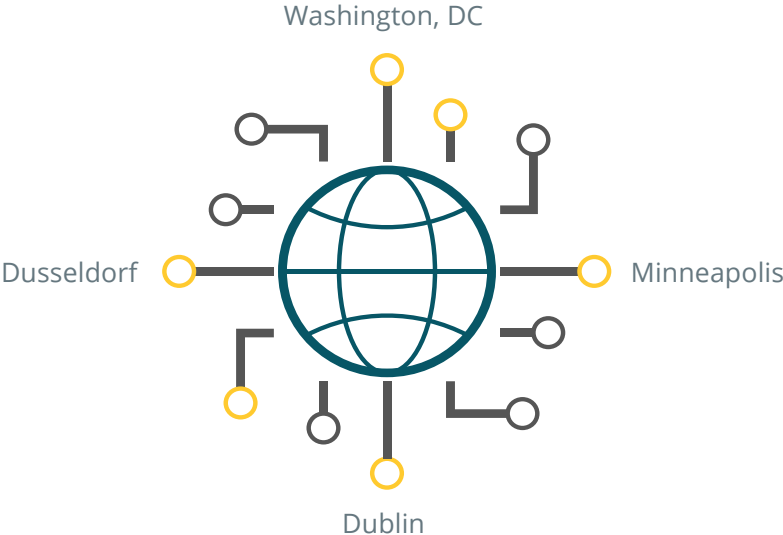| U.S. Offices (4)	International Offices (6)	
Boston	Dublin	Munich
Chicago	Dusseldorf	Paris
Minneapolis	London	Shanghai
New York		

Collection and Forensics Team/Partners Provide Worldwide Reach

Data Security:
Confidentiality, Availability, and Integrity

Worldwide Data Centers (4)

Washington, DC

Dusseldorf

Minneapolis

Dublin

HaystackID maintains the highest levels of security to protect the confidentiality, availability, and integrity of client data. We do this through a [three-fold information security approach](#) that includes physical security layers, network security layers, and security policy layers. These layers of information security are applied to both internal and external environments and include active and passive protection measures. This approach has also been validated by certifications, attestations, and compliance audits, which include:

International Traffic in Arms Regulations (ITAR) Compliance	HIPAA and HIPAA HITECH Act Compliance	SOC II Type 2 Certification (Five Trust Areas)
ISO 27001 Certification	ISO 14001 Compliance (Germany)	ISO 9001 Compliance (Germany)
PCI DSS Compliance	EU-US and Swiss-US Privacy Shield Certifications	General Data Protection Rule (GDPR) Adherence

Firm Details

CEO: Hal Brooks

Website: HaystackID.com

Number of Employees: 250+

Worldwide Offices: 10

Worldwide Data Centers: 4

Founded: 2011

General Contact Information (All Locations)

Phone: 800.267.9695

Email: Info@HaystackID.com

Website: HaystackID.com

Learn More. Today.

Contact us today to learn more about how HaystackID can enhance your eDiscovery-centric operations.

About HaystackID®

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