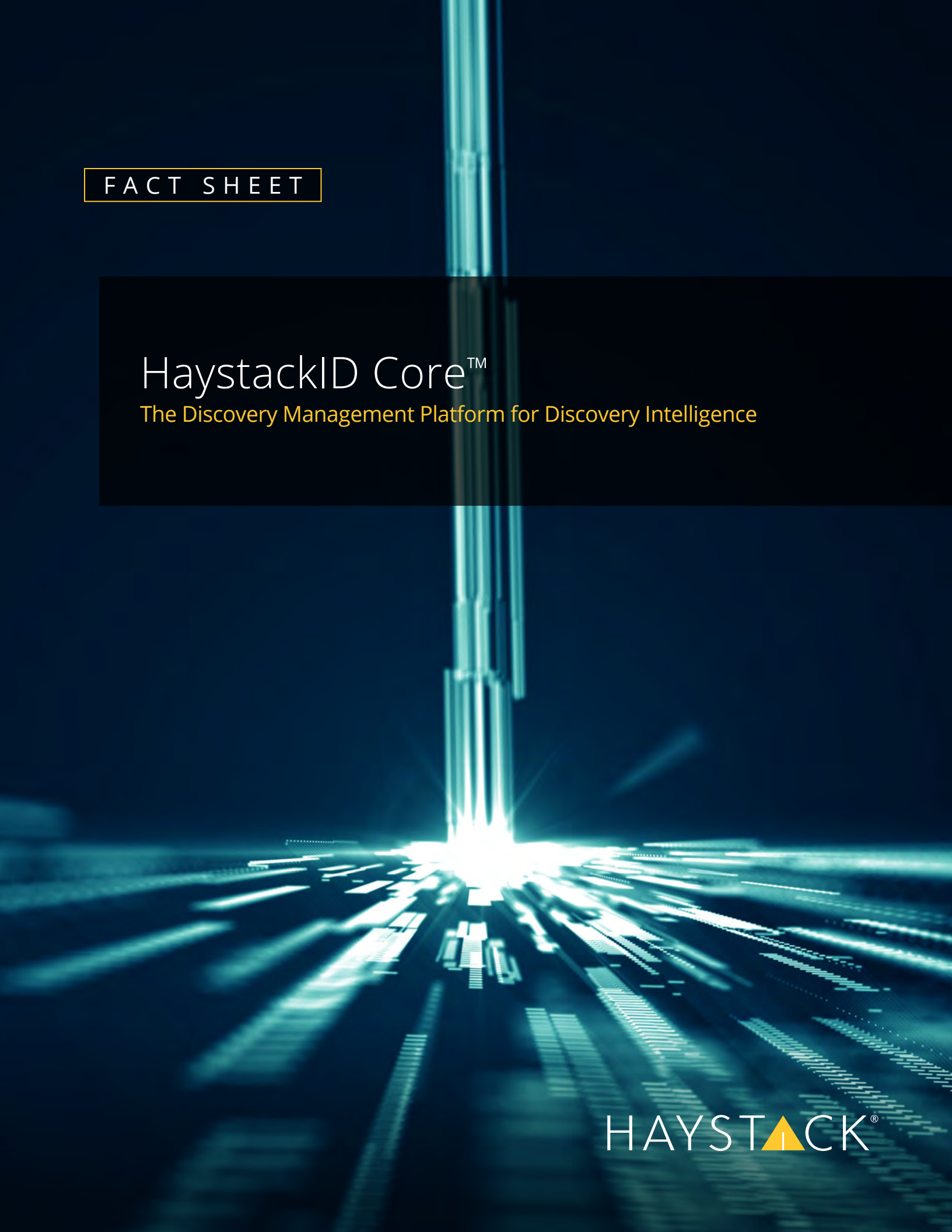
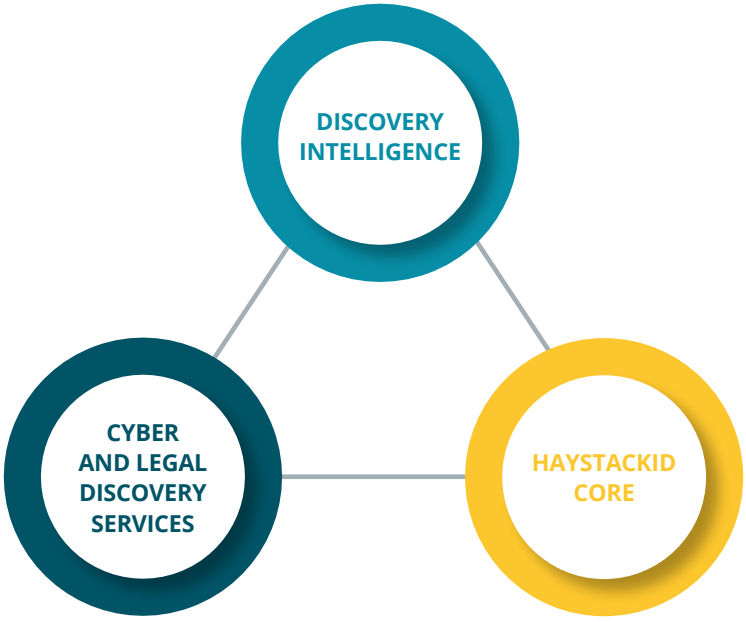

FACT SHEET
HaystackID Core™
The Discovery Management Platform for Discovery Intelligence
HAYSTACK®

The Discovery Management Platform for Discovery Intelligence

HaystackID Core, a discovery management platform for discovery intelligence, is a robust suite of software, platform, and infrastructure services combining HaystackID Discovery Intelligence with best-of-breed technology, security, and privacy platforms, processes, and protocols to deliver complete eDiscovery capabilities without upfront or additional investments in hardware, software, and support personnel.

Designed to provide the appropriate eDiscovery power and precision to corporations, law firms, and consultancies, HaystackID Core has three primary offerings.

1. **HaystackID Core Standard** (SaaS, PaaS)
2. **HaystackID Core Plus** (PaaS, IaaS)
3. **HaystackID Managed Core** (Tasks, Projects, Programs)



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HaystackID Core Standard

Available as either a Software-as-a-Service (SaaS) or Platform-as-a-Service (PaaS) offering, Core Standard allows users to address three targeted eDiscovery challenges:

1. **Core Collect** (Interrogate, Index, Preserve, and Collect)
2. **Core Discover** (Ingest and Process)
3. **Core Review** (Analyze and Review)

You can think of HaystackID Core Standard as your eDiscovery technology platform with capabilities to help you solve and manage targeted collection, discovery, and review challenges with a dedicated and hosted platform from HaystackID. You can access the HaystackID Core Standard offerings either individually (SaaS) or as a collective group of services (PaaS), based on the level of configuration and customization desired to support your specific cybersecurity, information governance, and legal discovery requirements.

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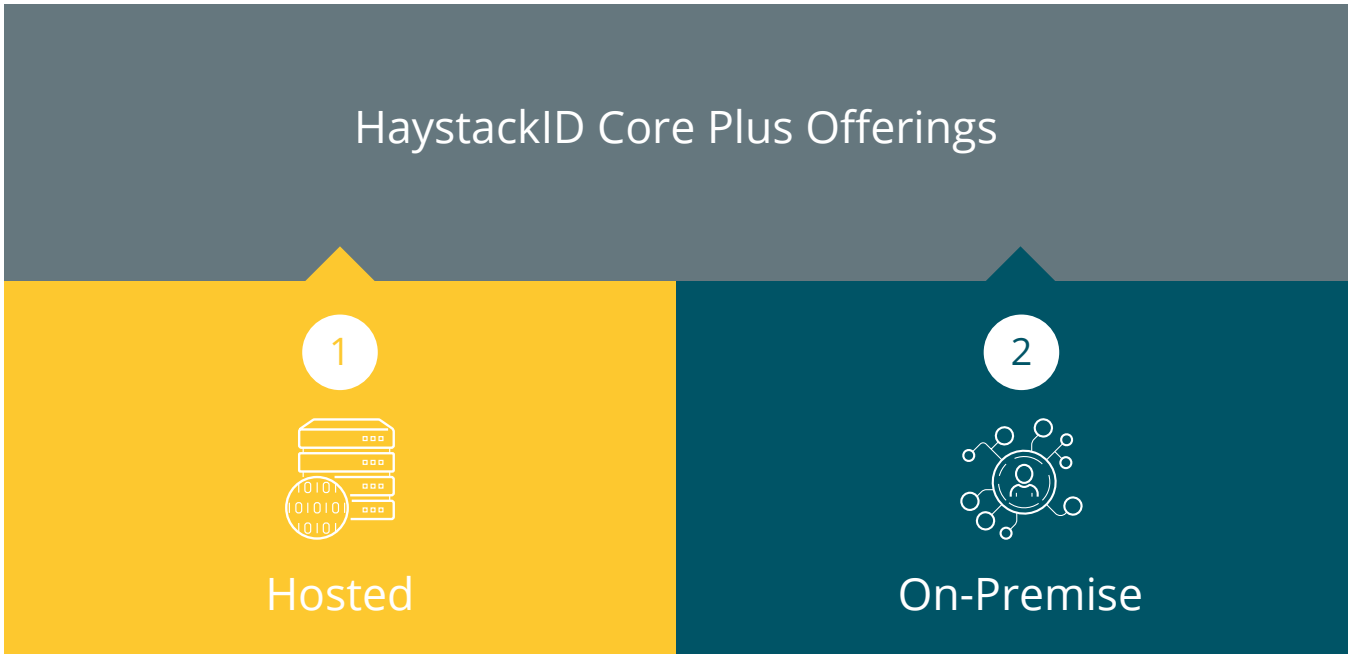
HaystackID Core Plus

Available as either a hosted or on-premise offering, Core Plus combines Core Standard capabilities with dedicated storage and networking infrastructure to deliver a private, protected, and secure data center experience with access to the full range of HaystackID Core applications and technologies through a PaaS or Infrastructure-as-a-Service (IaaS) implementation.

1. **Core Plus Hosted** (PaaS)
2. **Core Plus On-Premise** (IaaS)



You can think of HaystackID Core Plus as being your own eDiscovery data center with a full range of applications and management tools that HaystackID can manage through a hosting agreement or an on-premise management agreement as a PaaS (hosted public or private cloud) or IaaS (on-premise) offering.

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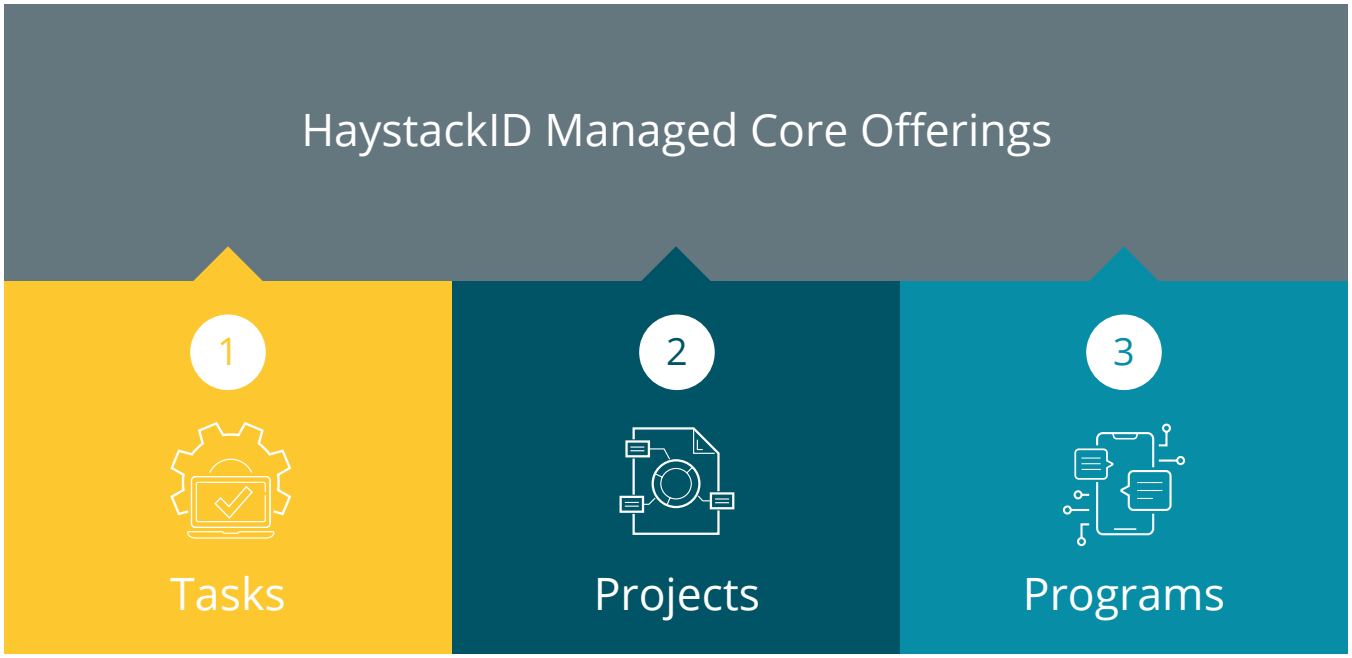
HaystackID Managed Core

Dedicated HaystackID managed services beyond Core Standard and Core Plus that can augment, complement, or conduct specific tasks, help accomplish and manage projects, and manage complete eDiscovery programs.

1. **Managed Core for Tasks:** Execute specific tasks. (Outsourced Personnel to Support Task Accomplishment)
2. **Managed Core for Projects:** Execute and manage combined tasks as part of a project or group of projects. (Outsourced Personnel and Supervisors to Execute and Manage Projects)
3. **Managed Core for Programs:** Manage a project or group of projects as part of a complete eDiscovery program. (Outsourced Program Manager)



You can think of HaystackID Managed Core as providing you with your own dedicated eDiscovery team that can help manage tasks, projects, and programs for any of your eDiscovery requirements.

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Approach to eDiscovery

Traditional Approaches to eDiscovery

Traditional approaches to eDiscovery sourcing and support run the gambit from specific support for targeted tasks to complete managed support across the entire spectrum of eDiscovery-centric services. Characteristics of a traditional approach to eDiscovery include:

1 Legal departments and law firms use multiple eDiscovery providers	2 Costs vary from provider to provider	3 Workflow protocols and defensible processes for electronically stored information (ESI) differ from provider to provider
4 Project management and audit tracking approaches vary from provider to provider	5 Provider information technology, data security, and risk management approaches vary	6 Organizations manage multiple matters annually, many lasting multiple years

Given these characteristics, even in the best of circumstances, there may be efficiency, economic, and security reasons to consider new approaches to sourcing eDiscovery. HaystackID Core, the discovery management platform for discovery intelligence, is a unique and innovative way to consider sourcing eDiscovery. It provides a way to augment, complement, or even replace key eDiscovery capabilities with the best available technologies, proven experts, and predictable pricing; all focused on supporting your ability to drive positive legal, business, and technology outcomes in audits, investigations, and litigation.

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The HaystackID Core Approach to eDiscovery

Primary characteristics of the HaystackID Core approach to eDiscovery include but are not limited to:

1 Access to best-of-breed eDiscovery-centric applications for collection, discovery, and review support	2 Repeatable customized workflow protocols and defensible, transparent processes	3 Project management software and audit tracking of ESI information by matter, project, and program
4 Consistent pricing on all eDiscovery services and support	5 Industry-leading information technology infrastructure offerings, processes, and protocols that protect customer data confidentiality, availability, and integrity	6 Organizations manage multiple matters annually, many lasting multiple years

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Example best-of-breed technologies currently available as part of HaystackID Core offerings include:*

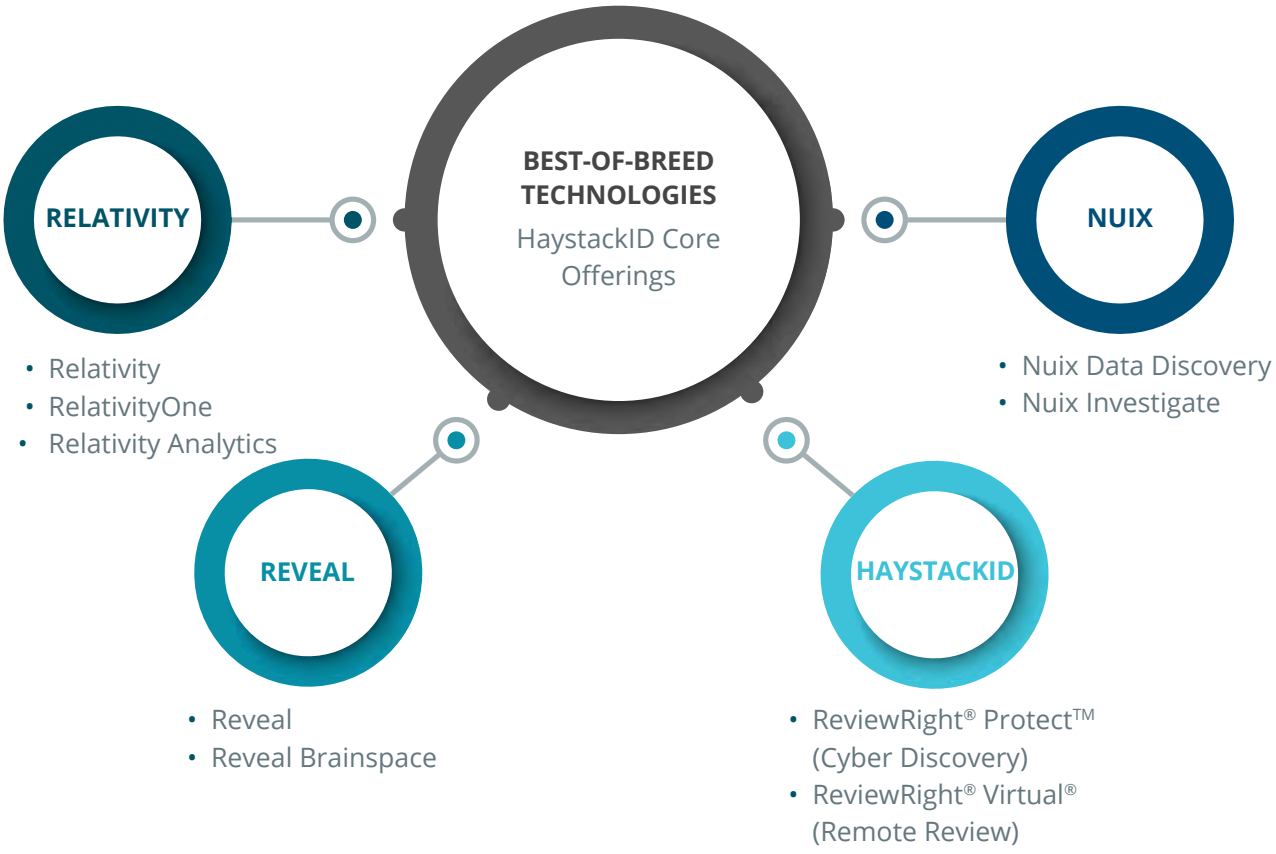
Relativity
- Relativity and RelativityOne
- Relativity Analytics

Reveal
- Reveal
- Reveal Brainspace

Nuix
- Nuix Data Discovery
- Nuix Investigate

HaystackID
- ReviewRight® Protect™ (Cyber Discovery)
- ReviewRight® Virtual® (Remote Review)

**Representative Listing of Available Solutions*



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Creative Approaches and Benefits Enabled by HaystackID Core

The accessibility, predictability, and security delivered by the HaystackID Core provide legal departments and law firms with the flexibility to structure the business of eDiscovery to support internal and external business models ranging from internal cost recovery to external revenue generation.

EXAMPLES OF CREATIVE APPROACHES AND BENEFITS	1 Establish an internal eDiscovery service department with minimal fixed cost or monthly obligations for core technology requirements (Cost Recovery)	2 Establish external eDiscovery service offerings that can be delivered, tracked, and billed directly to the end-user (Revenue Generation)
3 Extend eDiscovery privacy, compliance, and security capability for specific projects and programs with requirements that exceed current organizational ability (Revenue Expansion)	4 Expand project-specific eDiscovery surge capability with established access to best-of-breed applications available on-demand (Workload Support)	5 Expand project-specific eDiscovery capability with direct access to forensics experts, senior project managers, certified technicians, AI experts, data scientists and qualified and certified cyber and legal discovery reviewers (Workforce Extension)

From data creation through defensible data disposition and cyber discovery to legal document review, HaystackID Core provides the accessibility, predictability, and security you need to reach the privacy, compliance, risk, or legal high-ground first in sensitive investigations, cases, and matters.

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Learn More. Today.

To learn more about HaystackID Core, the discovery management platform for discovery intelligence, and how its power, precision, and performance can enhance your eDiscovery-centric operations, contact us today at HaystackID.com.

About HaystackID®

HaystackID is a specialized eDiscovery services firm that supports law firms and corporate legal departments through its HaystackID Discovery Intelligence, HaystackID Core, and HaystackID Global Advisory offerings. In addition to increased offerings, HaystackID has expanded with five investments since 2018. Repeatedly recognized as a trusted service provider by prestigious publishers such as Chambers, Gartner, IDC MarketScape, and The National Law Journal, HaystackID implements innovative cyber discovery services, enterprise solutions, and legal discovery offerings to leading companies across North America and Europe, all while providing best-in-class customer service and prioritizing security, privacy, and integrity. For more information about its suite of services, including programs and solutions for unique legal enterprise needs, please visit HaystackID.com.

Backgrounder

HaystackID Discovery Intelligence transforms how cybersecurity, information governance, and eDiscovery professionals consider the practice and process of discovering electronically stored information. By synergistically harnessing the potential of artificial intelligence, the precision of data science, the power of machine learning, and the practicality of expertly trained and managed reviewers, HaystackID Discovery Intelligence delivers insight and intelligence that allows you to reach decision points faster and more economically than previously possible.

Software as a Service (SaaS) is software that is owned, delivered, and managed remotely by HaystackID.

Platform as a Service (PaaS) is a type of cloud offering from HaystackID that delivers application infrastructure (middleware) capabilities as a service.

Infrastructure as a Service (IaaS) is a standardized, highly automated offering in which computing resources owned by HaystackID, complemented by storage and networking capabilities, are offered to customers on demand. Available from HaystackID as either a hosted or on-premise offering.

On-Premise Deployment is the deployment and availability of software, hardware, storage, and networking equipment necessary to support an Infrastructure-as-a-Service (IaaS) solution at a designated customer location. Available from HaystackID as part of a HaystackID Core Plus offering.

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