

FACT SHEET

Enterprise Managed Solutions

An Overview of HaystackID's Specialized Discovery Management Services for Corporations and Law Firms

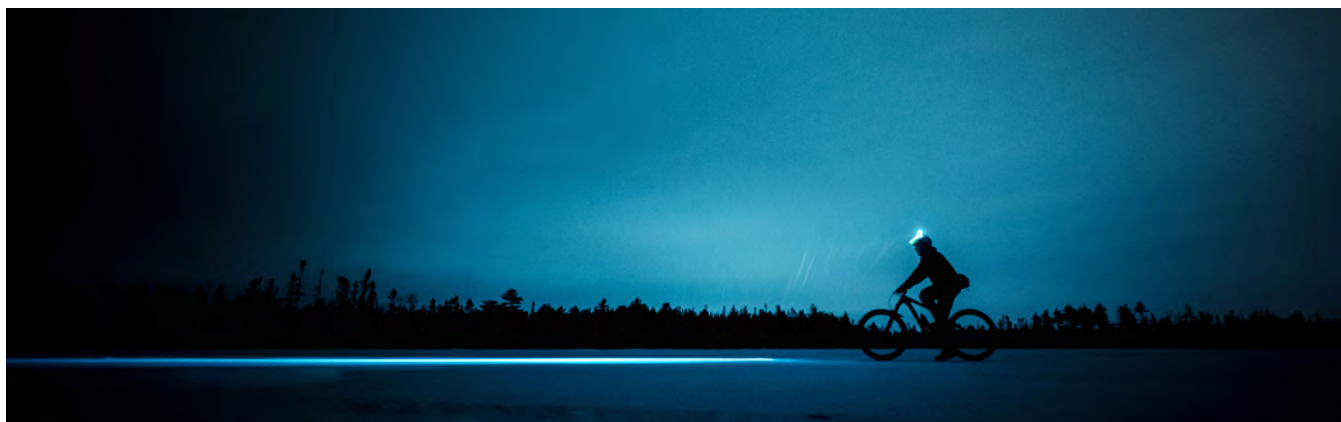
HAYSTACK™



Enterprise Managed Solutions (EMS)

Organizations today face spiraling costs, unprecedented judicial and regulatory scrutiny, and emerging and systemic security risks related to electronic discovery and information governance. To address these issues, HaystackID™ offers specialized programs and solutions for the legal enterprise that seeks fully managed, defensible and financially predictable discovery, technology and data management solutions.

Blending state of the art technology platforms in the industry with sophisticated workflow and curated reporting tools that deliver actionable metrics. Flexible and cost-effective programs and solutions offer a choice from fully-managed, turnkey offerings to bespoke solutions that suit your unique legal enterprise needs with our undying commitment to superior service and operational excellence.



nVision® Discovery Management Program

nVision turns discovery into a predictable business process. One monthly subscription-based fee includes a variety or mix of services such as:

- Processing, ECA, Hosting and Productions
- User Support
- Project Management
- Analytics
- Dashboard
- Program Management
- Reporting

nVision solves the problem of the unpredictable cost of discovery in the legal process, and instead creates a steady monthly cost that is able to be budgeted by internal legal ops groups and offers a defensible and demonstrable savings over market volatility, while reducing risk and implementing controls necessary to retain knowledge based legal data assets.

HaystackID™ turns discovery into a predictable business process with nVision.

With no upfront cost for hardware or software. We will work with your legal team to identify your discovery needs and will create a discovery management program that works best for your company. We give you access to a Relativity environment that's preconfigured and ready for use, with access to the additional application you desire such as Brainspace, and Nuix. The client can control user groups, workspaces, coding forms, review batches and security or we can do it for them. Each subscription is customized, and costs are tiered based on the client's unique needs.



nSight® Discovery Management Program

nSight Power BI dashboard and Relativity award winning reporting tool, works across multiple Relativity instances and national jurisdictions. nSight allows comprehensive management of the legal data portfolio by giving clients information they need at their fingertips.

HaystackID's nSight reporting portal is a secure, web-based dashboard that provides clients with the ability to monitor their entire portfolio of cases in real time.

nSight is accessed via secure web connection and navigation to important metrics is easy using nSight's intuitive interface. Dashboards are available to all corporate and law firm clients. Specialized Dashboard customizations are available. Clients can also access aggregate information across their portfolio of matters to better manage discovery management program costs. Highlights of the nSight program include:

- Processing and Hosting Metrics
- Custodian Lists
- Media Tracking
- Review Statistics
- Current Tasks
- Production Status



nTegrate® Discovery Management Program

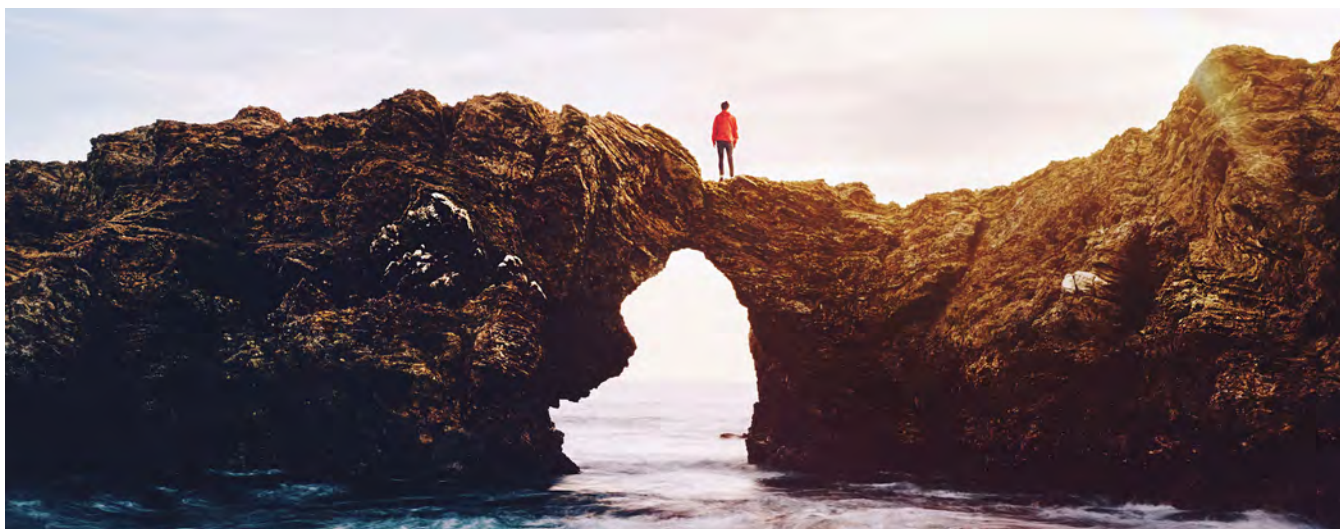
nTegrate solves the problem associated with the high cost of ownership of discovery technology and the staff needed to keep it running and allows corporations the best of both worlds:

- Low Total Cost of Ownership for Technology
- Expert Staff
- Defensible Methodologies
- Technology Management

HaystackID's nTegrate provides a seamless end-to-end discovery management solution designed to maximize your investment.

nTegrate customers invest in discovery technologies and NightOwl implements and maintains the systems in our state-of-the-art data center or behind the corporate firewall. HaystackID helps clients maximize the capabilities of their technology investment while managing the discovery process. Highlights of the nTegrate program include:

- Financial Savings
- Zero Headcount Overhead
- Cost Predictability
- Leverage Best Practices
- Expert Team
- Workflow



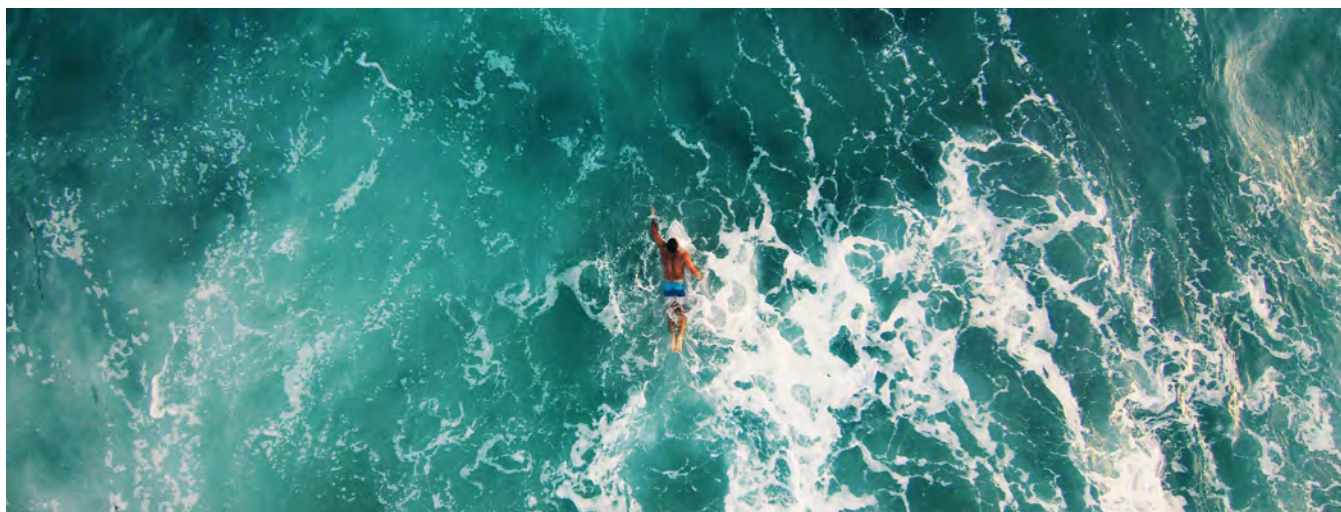
nPractice[®] Discovery Management Program

nPractice is a predictable discovery management program similar to nVision but designed specifically for law firms and consulting practices to enable the provision of services to their clients.

HaystackID's nPractice is a discovery management program built around the Relativity hosted review platform.

We take care of all the technology and infrastructure allowing you to have complete administrative control over user groups, workspaces, coding forms, review batches and security. Best of all, with minimal, easily met minimum usage thresholds, designed to allow law practices to recover costs in a defensible and manageable methodology. Highlights include:

- Industry-leading Relativity platform
- Multitenant or private dedicated instance
- Dedicated support team including senior portfolio manager (JD and CEDS) and senior technician (Relativity Certified Administrator)
- Access to nSight portal to assist in managing reporting, billing, and usage
- Access to expert discovery consulting and assistance with collections, processing, review, production and trial support
- Allows Firms to recapture cost associated with the provision of discovery services in a defensible methodology
- Client billing statements alleviate the burden on firm accounting departments and helps mitigate discovery service write-offs



nControl[®] Data Intelligence Program

Today, discovery fees are primarily based on data hosted in high value review platforms. The cost to review information continues to present 70% of the total cost of discovery. Industry statistics point to the truth that fewer than 25% of all matters are using advanced analytics. nControl drives down the cost of linear review by placing emphasis where it belongs; on the reduction of data moving into the manual review funnel. AI and Advanced Analytics applications are applied upon ingestion using intelligent tools, we use best practice to reduce data volume on the front.

HaystackID's nControl puts the client in control of the data interrogation process.

Your team will work towards the same common shared goal – the defensible and efficient reduction of unnecessary data. nControl includes advanced workflow planning, data processing with analytics, early case assessment, hosting and TAR 2.0, TAR 3.0 and CAL workflows, certain user accounts, project management hours, and production services all in one predictable easy to manage fee arrangement. nControl services include:

- Advanced Workflow Planning
- Data Processing
- Analytics and Early Case Assessment
- Data Hosting and TAR, TAR 2.0, and TAR 3.0
- User Accounts
- PM Hours
- Production Services



nVentory® Discovery Management Program

nVentory Employer asset management helps employers proactively reduce the risk of computer-related theft, data destruction, or misuse of digital assets resulting from intentional or inadvertent activities associated with the voluntary or involuntary separation of employees and aids in the collection, control and management of terminated employee retention policies, and hardware recycling.

HaystackID's nVentory helps employers proactively reduce the risk of computer-related theft, destruction, or misuse of digital access and assets resulting from intentional or inadvertent activities associated with the voluntary or involuntary separation of employees.

Let our expert certified forensics examiners can help you proactively protect your organization against access, theft, and destruction of digital assets by departing employees. Highlights:

- **Departing Employee Evaluation** – Six-point evaluation that provides context for the development of a custom protection plan for departing employees
- **Departing Employee Investigation** – Six-step comprehensive and customized investigation that includes forensic and collection services, inventory control and return or recycle



nPower® Corporate Compliance Solutions

Nuix creates innovative software that empowers organizations to simply and quickly find the truth from any data in a digital world. All Nuix offerings to the enterprise can be packaged in a contracted repeatable and scheduled methodology.

HaystackID's nPower O365 and Cloud Migration Services

Provide a comprehensive evaluation of the current data environment and migration goals to create a detailed collection plan, data clean-up indexing and pre-migration management, platform licensing consulting and configuration, deployment strategy, system launch, and custom workflows. Features and Benefits include:

- Bypass the legacy archive's API, avoiding issues with corrupt databases and indexes
- Migrate terabytes of data per day
- Analyze and categorize messages before migration and only migrate what you need
- Automatically convert journal archives to mailbox archives and email files or databases from one format to another in a single step
- Use Microsoft's Windows Azure platform to work around slow internet connections

nPower Enterprise Investigation

Provide a comprehensive evaluation of the client's current enterprise investigation environment to create a detailed investigation plan including platform licensing and configuration, deployment strategy, system launch, and custom workflows. Features and Benefits include:

- Accelerate investigation timelines and quickly cull data to compare past and present findings, drastically reducing the time it takes to uncover hidden insights and relationships
- Easily see all your data, rapidly establish connections between artifacts, and leverage visualizations to resolve cases faster, reduce false positives, and prevent undesired events
- Maximize existing investments by bringing data from your arsenal of forensic tools together into one platform that integrates with existing tools and seamlessly allows you to collaborate with other analysts and stakeholders
- Let automation do the hard work of finding related information, freeing up your time to concentrate on strategic tasks and reduce the queue
- Use secure collaboration to share information, tactics, and tools and help new members of the team get up to speed faster

nPower Enterprise Collection

Provide a comprehensive evaluation of the client's current enterprise collection environment to create a detailed collection plan including platform licensing and configuration, deployment strategy, system launch, and custom workflows. Features and Benefits include:

- Create a repeatable and defensible collection process that non-technical personnel are able perform
- Create forensically defensible and strongly encrypted evidence files and preserve the chain of custody
- Perform targeted collections of information from a wide variety of sources including laptops, desktops, enterprise file shares, document management systems, O365 and a number of other standard and custom data sources
- Target, preserve, and/or collect active files based on metadata such as document owner, creation date, modification date, and file type
- Automate complicated collections and rapidly survey any quantity of electronically stored information

nPower Enterprise Data Remediation

Provide a comprehensive evaluation of the client's current targeted enterprise data environment to create a detailed remediation plan including platform licensing and configuration, deployment strategy, system launch, and custom workflows. Features and Benefits include:

- Create a repeatable and defensible data remediation process
- Index large archive repositories in place rapidly and bypass old broken indexes and servers to eliminate archive system bottlenecks
- Visualize the contents of your data using categories such as age, size, file type, and more
- Make informed decisions about your excess data
- Eliminate duplicate, outdated, and trivial data and identify high value information
- Index terabytes of data per day
- Achieve significant savings and greatly reduce data risk

nPower Archive Management and Migration

Provide a comprehensive evaluation of the client's current archive environment to create a detailed management or migration plan including platform licensing and configuration, deployment strategy, system launch, and custom workflows. Features and Benefits include:

- Conduct powerful searches into the data trapped inside your archives without the need to use clumsy archive search tools
- Index large archive repositories in place rapidly and bypass old broken indexes and servers to eliminate archive system bottlenecks
- Visualize the contents of your data using categories such as age, size, file type, and more
- Make informed decisions about your email archive data
- Eliminate duplicate, outdated, and trivial data and prioritize high-value data in migration processes
- Extract data rapidly from email archives



nSpect® Intelligent Technology and Process Assessment

Gain immediate confidence with the nSpect Intelligent Technology and Process Assessment. This unique advisory program is designed to ensure your organization has a solid foundation for maximizing your technology investment both in the cloud and behind the firewall. We objectively identify and optimize processes, technology, and resources to fulfill your discovery obligations to identify, preserve, collect, process, review, and produce electronic data.

HaystackID's nSpect is designed to ensure your organization has a solid foundation for maximizing your technology investment both in the cloud and behind the firewall.

Through interviews and system examination, the assigned nSpect expert(s) will quickly identify problem areas and recommend solutions to fit your ongoing needs and budgetary constraints. The assessment results are formalized into an unbiased written report that seeks to identify any risks and inefficiencies in the use of technology and workflows to ensure a repeatable and defensible process. nSpect Assessment features include:

- System Deployment
- Staff Knowledge
- Workflow
- Internal Procedures and Documentation



nHance[®] Intelligent Technology Redeployment Program

HaystackID's nHance program takes your legal and cybersecurity technology investment to a new level.

This program is designed to implement the recommendations outlined in the unbiased nSpect technology assessment report and facilitate the optimization of previous capital expenditures. nHance services include:

- System Re-deployment or Re-architecture
- Staff Augmentation
- Workflow
- Internal Procedures and Documentation



nAlytics[®] Advanced Analytics Suite

Legal groups face pressure to contain costs, avoid judicial scrutiny, minimize risks, and provide state-of-the-art electronic discovery. To help meet these challenges, organizations are seeking discovery partners with solutions that are intelligent, repeatable, defensible, and cost effective.

Advanced analytics have been widely publicized as the antidote to the spiraling volume of data and high costs associated with discovery. However, few truly understand the technologies used and the meaning of the results they produce. Organizations need a trusted partner to qualify, evaluate and validate these technologies to achieve maximum efficiency and defensibility.

HaystackID's nAlytics is an advanced analytics suite designed to help plan, deploy, and validate the application of advanced analytics and statistical sampling to the discovery process.

nAlytics® Key Program Components

Technology-Assisted Review (TAR) Qualification

Is your case right for the use of TAR? If so, what is the best workflow to use? The nAlytics qualification protocol is a stepwise approach that provides an objective analysis of the advantages and disadvantages of the application of TAR to your particular matter.

TAR Verification

Did the TAR application and workflow achieve the desired results? nAlytics provides a verification system that goes beyond the reported results of the software and uses independent statistical sampling to verify that the results match the report.

Search Term Verification

Legal teams often create search term lists haphazardly; relying on intuition, familiarity with the matter, and legal experience. This is not a sound basis for effective search term filtering. Sampling documents with and without search term hits can be used to validate and measure the efficacy of search terms and can increase the defensibility of a search term filtering approach. Applied correctly, sampling can also provide invaluable evidence in determining the scope of discovery and retention.

Manual Review Statistics

Manual review of documents cannot be completely replaced with machine techniques. A rigorous, real-time analysis of manual review activity, using advanced analytical techniques, can uncover problems and biases in the review process. By combining the power of machine learning with the intelligence of attorney reviewers, you can obtain the best possible outcome.



nAlytics® Program Highlights

Your nAlytics Team

Every nAlytics client is assigned a dedicated team of experienced consulting technicians and project managers, including at least one senior portfolio manager (JD and CEDS) and senior consultant technician. Portfolio managers are part of the HaystackID staff. Scientific consultants and analysts are provided by internationally recognized consulting practices and universities specializing in deep computer analytics, financial modeling and statistical sampling methodologies.

Technology and Security

HaystackID's secure hosting infrastructure is ISO 27001/SSAE 16 compliant and built for scale, performance and security. Our data centers, systems and facilities have passed security inspections for some of the largest companies in the U.S. Our largest cases exceed sixty million records and serve over 300 concurrent users.

Rates and Billing

nAlytics programs are built to be the right size in proportion to the cases and specific needs of our clients. Each engagement is accompanied by a statement of work that clearly outlines the scope of the program components. Clients are billed hourly for services. The rate of each participating team member is clearly outlined in the statement of work. Flat fee arrangements are considered on a case-by-case basis after an analysis of the matter and work to be performed.



Learn More. Today.

[Contact us](#) today to learn how HaystackID's Enterprise Managed Solutions can help you manage your enterprise legal data and operational initiatives.

About HaystackID

HaystackID is a specialized eDiscovery services firm that helps corporations and law firms find, understand, and learn from data when facing complex, data-intensive investigations and litigation. HaystackID mobilizes industry-leading computer forensics, eDiscovery, and attorney document review experts to serve more than 500 of the world's leading corporations and law firms from North America and Europe. Serving nearly half of the Fortune 100, HaystackID is an alternative legal services provider that combines expertise and technical excellence with a culture of white glove customer service. For more information about its suite of services, go to HaystackID.com.

